

## SUSTAINABILITY POLICY

SOCIAL  
MANAGEMENT

## ITEMS

No Forced Labor

Formal Employment  
Contracts

Health and Safety Policy

Equal Opportunities

No Discrimination

No Child Labor

Personal Development  
Opportunities

Freedom of Expression

Compliance with Labor  
Laws

## OBJECTIVE

Create a Safe and  
Suitable Work  
Environment

## MISSION

Support Social  
Policy and  
Universal Human  
Rights

## SUSTAINABILITY POLICY

ENVIRONMENTAL  
MANAGEMENT

## ITEMS

- ▶ Sustainability Monitoring and Evaluation
- ▶ Waste Reduction and Recycling Policy
- ▶ Print in Paper-Saving Mode
- ▶ Print on Eco-Friendly Paper
- ▶ Reduction of Printed Material Waste
- ▶ Disconnection Policy
- ▶ Energy Reduction Policy
- ▶ Use of Environmentally Friendly Transportation
- ▶ Use of Environmentally Friendly Cleaning Products
- ▶ Compliance with Waste Disposal
- ▶ Compliance with Water Disposal
- ▶ Compliance with Land Use and Construction Regulations
- ▶ Awareness of Illegal Souvenirs
- ▶ Wildlife Protection Policy
- ▶ Avoid Disturbing the Natural Ecosystem

## OBJECTIVE

Creation of a  
Sustainability Team

## MISSION

Reduce  
Environmental  
Impact

## SUSTAINABILITY POLICY

## SERVICES

## ITEMS

Suppliers Comply with Local  
and National Regulations

Transportation Providers Meet  
Legal and Safety Requirements

Basic Sustainability Clauses  
with Suppliers

Excursions Led by  
Expert/Certified Guides

Employ Local Guides &  
Transporters Whenever  
Possible

Clear Codes of Conduct

Preference for Local Goods and  
Services

Payment of Fair and Just Wages

Sustainability Orientation  
Provided to Our Suppliers

## OBJECTIVE

Ensure Economic  
and Social Benefits  
for Communities  
and Suppliers

## MISSION

Strengthen  
Relationships with  
Our Industry  
Partners and  
Communities

**SUSTAINABILITY  
POLICY**

**CONSUMERS**

**ITEMS**

- Customer Privacy
- Accurate and Quality Sales Information
- Clear Information on Sustainability Commitment
- Provide Information on Environment and Cultural Heritage
- Provide Information on Health, Risks & Safety
- Availability of Permanent Contact and Emergency Number
- Encourage the Use of Local Restaurants and Shops
- Transparent Information
- Systematic Measurement of Customer Satisfaction
- Promote Sustainable Options

**OBJECTIVE**

**Build Experiences**

**MISSION**

**Customer Protection and Business Growth**